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Proud to be part of  Waterton Academy Trust

Tuesday 25th March 2025

Family View Survey 2025

Dear families,

I am writing to share details of our annual survey to collect views from our families. I share three surveys per year – one to staff, one to all children which they complete in class, and one to all families.

The purpose of the surveys is to gather views of what we do well and what we need to improve on from all parts of our school community. The results are closely analysed by the school's leadership team, shared with all staff and reported back to governors. The results from this survey will be shared in the summer governors meeting and priorities will then be created and built into the school's self-evaluation and school development plan. As you can see, it is important we gather as much information as possible in this annual cycle of surveys.

The survey consists of 18 questions and should take between 5 and 10 minutes to complete via the link shared further through this letter. You only need to fill out the survey once if you have multiple children at school.

A polite reminder to please answer these questions honestly but fairly. Previously, some parents, carers and families have used this as an opportunity to speak negatively about school when they have not previously followed the appropriate channels with any issues they have had. I have then been made aware of any issues for the first time through this survey which I do not think this is entirely fair or reasonable, as it is always my priority to resolve any issues families have. I also frequently remind all families of the ways in which they are able to contact key members of staff should any issues arise. Therefore, if there is anything you would like to speak to me about before you fill out this survey, please get in touch through the school office or catch me on the gate. We have duty staff outside each morning from SLT (Senior Leadership Team), our pastoral team and our admin/attendance team. Thank you to the majority of families who always act in a considered way and do follow the correct processes when any issues arise.

If you are not sure how to answer any of the questions, or need any support accessing the survey, please pop into the school office and a member of staff will be happy to set you up and support you.

The link and QR code to the survey is here: <https://forms.office.com/e/yJ7bBCXT0Z>



The deadline for completing the survey is **Tuesday 22nd April 2025** which is the first day back after the Easter holidays.

Thank you in advance for filling out the survey – your views are important and together we can work to make South Kirkby Academy grow from strength to strength.

Best wishes,

Mr Potter
Headteacher